RPA Use Cases

There are many promising applications for RPA in all business areas. We would like to introduce some of them to you on this page.

The Digital Assistant

Let your Digital Assistant help you - while he is executing your monotonous work, you have time for more important things. For example: At a congress you received business cards from several business partners that you want to create as new contacts in Outlook. Save typing and let a software robot do it for you:

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Automation of Routine Activities

You can also use RPA to fully automate recurring routine tasks such as a quaterly statement or an SAP period shift:

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* Musik: www.taketones.com

Automation of Complex Processes

With RPA you are also able to automate even very complex processes. Take, for example, a support process with a multi-channel communication strategy: The customer can contact us by e-mail, telephone, chat, fax or messenger. The sofware robot is the first contact in each of these cases. He records the requests, categorizes the process, requests missing data and assigns the ticket to the correct contact person.

Modern Digitization Projects: Turning old into new!

In some industries, such as the steel industry or the insurance industry, important legacy systems still exist, for example IBM, Cobold or MainFrame applications. Usually, these monolithic applications are no longer adapted. RPA offers a solution to automate these old systems because software robots can also be used for the non-invasive integration of external systems.

Using **Scheer PAS** *RPA*

If you would like to find out which of your business processes can best be automated with **Scheer PAS** *RPA*, please contact us. We offer **RPA Discovery Workshops**: Together with you, our consultants will analyze which process is most suitable for entering process automation with RPA and how it can be implemented. Further information can be found on the page RPA with Scheer PAS - Dual digitization of your business processes.

On page Technical Requirements for RPA you can find a summary of the technical requirements for the use of **Scheer PAS** *RPA*.

> ⓘ If you want to use **Scheer PAS** *RPA* by integrating software robots into your business processes, please do not hesitate to contact us: To contact form.

> ✓ Download the Scheer PAS Whitepaper of Prof. Dr. August-Wilhelm Scheer to find out how to benefit from using the Scheer Process Automation Suite.