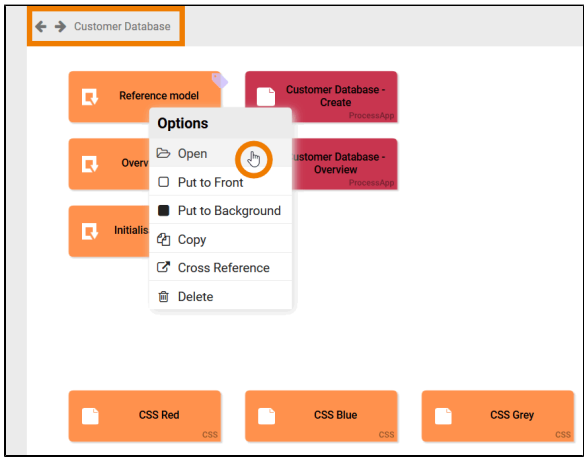


# Step 2: Modeling the Process

The basis of every app is a process. You will now help Jane Marple to model the business process for the creation of customer addresses.



Double click the app project **Customer Database** to open it.

An app project is always created including several default elements. These are now displayed in the Project Editor.

- Open the **Reference model** by double click or using the context menu **Options > Open** which opens by right click on the element itself.



Step 3: Designing the Forms

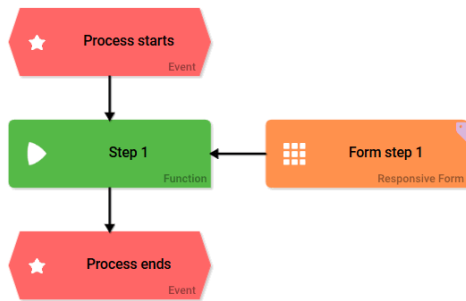


Step 3: Designing the Forms

## Related Documentation:

- [BPaaS](#)
  - [Modeling Processes](#)
  - [Executing Processes](#)

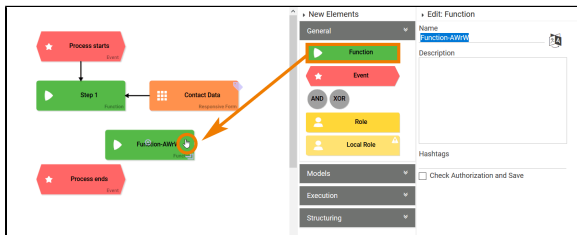
## Reference model



The basis of every app is a process. Therefore, the **Reference model** of the app already contains a simple process in three steps:

- **Process starts**
- **Step 1 (with Form step 1)**
- **Process ends**

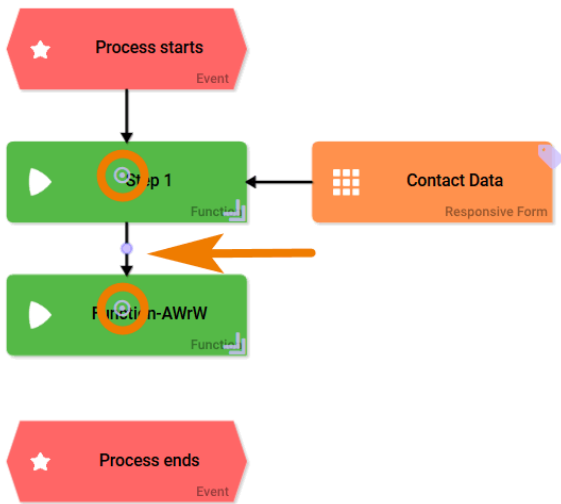
In the reference model, you will now model the process how to create a customer address.



In the **Sidebar New Elements** you can find all available EPC elements.

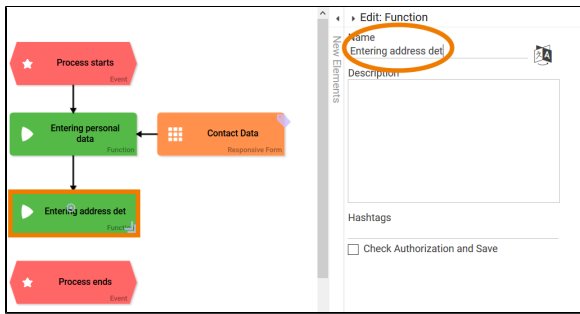
To create a new element, drag & drop it from the sidebar to the work area.

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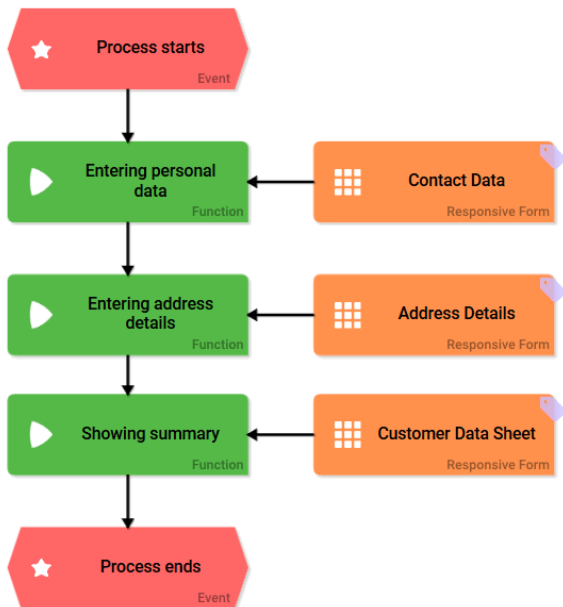
Connect elements by dragging the indicator of the start element to the target element.

✓ Refer to BPA S Guide > Connect in GEPC Elements to learn more about connecting elements.



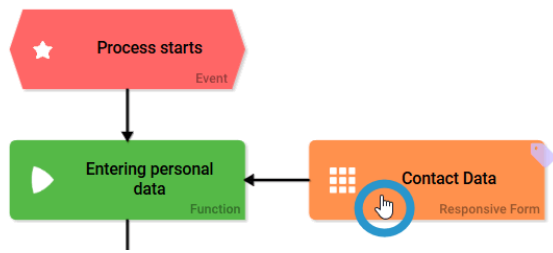
Click on an element to activate it.

In the **Edit Sidebar** on the right side of the workspace you can then change the settings of the active element, for example rename the element.



The **ACME** process to insert customer addresses should look like this:

- **Event:** Process starts
- **Function:** Entering personal data
- **Responsive Form:** Contact Data
- **Function:** Entering address details
- **Responsive Form:** Address Details
- **Function:** Showing summary
- **Responsive Form:** Customer Data Sheet



You have finished your process model. In the next step, you will have to design the forms.

Open the first form [Contact Data](#) by clicking on the element.