Error Handling Monitored xUML Services

Due to missing data or authorizations, errors may occur when displaying analyses. We have compiled the error messages as well as possible causes of errors and suggested solutions for you on this page.

Problems Concerning Monitored xUML Services

ⓘ Applicable for Process Mining up to version 19.1.x.

The following table can be searched. Enter your search term in the **Global Filter** field.

Problem	Possible Reason	Solution

The service throws the following error:
`[2019-04-05 09:00:00 +0000][0000393288][Error]`
`[External][FSADSM][18][Failed opening directory "/opt`
`/e2e_bridge_data/bridge_useLibraryETL_ProcessVoigt`
`/logs": 2 No such file or directory - Error Trace:`
`logs/error/error-2019-04-05_09-00-00_UTC-390421.xml -`
`Callstack: internal > Collect > Collect > Model.0.6.`
`Service.Collect > CollectLogs > Model.0.6.Service.`
`CollectLogs > get_files]`
	The corresponding xUML service has been deleted from the PAS integration component (Bridge).	The xUML service must be disabled in the settings of **Scheer PAS** *Process Mining*.

The service throws the following error:
`[2019-04-05 09:00:00 +0000][0000393288][Error]`
`[Internal][PSADSM][18][Fatal error executing action`
`"Collect...`
`929997599|_17_0_6_eea0360_1395828553081_191862_26997"`
`on transition "NESTED_waiting_for_collect-`
`waiting_for_collect".]`
	The corresponding xUML service has been deleted from the PAS integration component (Bridge).	The xUML service must be disabled in the settings of **Scheer PAS** *Process Mining*.

The service throws the following SQL error:
`[2019-04-05 09:00:00 +0000][0000000000][Error]`
`[Internal][PSADLM][44][Failed to complete Persistent`
`State event action. Event`
`"0017079decb9e73c0000271d5f7fe700b62f40a2".]`
	The corresponding xUML service has been deleted from the PAS integration component (Bridge).	The xUML service must be disabled in the settings of **Scheer PAS** *Process Mining*.