

# Missing Tracing Information

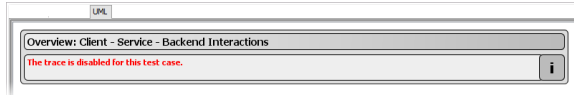
## Missing Tracing Information Using the Synchronous Trace Analyzer

There are two possible reasons for not having any trace information:

- Tracing has been disabled in the test case properties.
- Tracing has been disabled on the corresponding service on the Bridge.

### Solution: Enable Tracing in the Test Case Properties

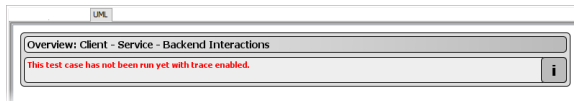
The UML tab shows the following message:



1. Check the [test case properties](#) and tick the checkbox **Enable Trace**. Check the other trace settings whether they apply to your needs.
2. Run the test case again.

### Solution: Enable Tracing on the Corresponding Service on the Bridge

The UML tab shows the following message:



1. Open a browser and switch to the administration interface of the corresponding **Bridge**. Check the [xUML service preferences](#). Tick the checkbox **Tracing Enabled** and apply your changes.
2. Run the test case again.

## Missing Tracing Information Using the Asynchronous Trace Analyzer

You clicked **Show Available Traces** in the content pane of the asynchronous Trace Analyzer, but no available traces were displayed.

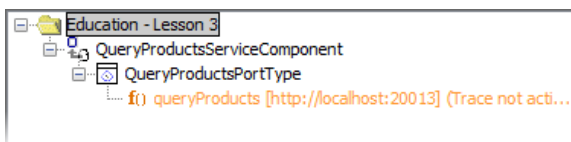
There are three possible reasons for not having any trace information:

- Tracing has not been activated on the asynchronous test definition.
- Tracing has been disabled on the corresponding service on the Bridge.
- The asynchronous trace has been triggered by a synchronous test case run, that collected the tracing information itself.

### Solution: Activate Tracing on the Asynchronous Test Definition

1. Select the asynchronous test definition and click **Read** to read the actual tracing status of the service.

The Overview window displays the following in the asynchronous section:



2. Click the **Activate** button.
3. Repeat your tests.

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#### Related Pages:

- [Modifying Test Case Properties](#)

#### Related Documentation:

- [Preferences of an xUML Service](#)

## Solution: Enable Tracing on the Corresponding Service on the Bridge

The asynchronous Trace Analyzer shows trace as being active.

1. Open a browser and switch to the administration interface of the corresponding **Bridge**. Check the [xUML service preferences](#). Tick the checkbox **Tracing Enabled**.
2. Repeat your tests.

## Solution: Disable Tracing on the Used Test Case

1. Check the [test case properties](#) of the used test case of the corresponding WSDL and uncheck the checkbox **Enable Trace**.
2. Run the test case again.