### **Missing Tracing Information**

# Missing Tracing Information Using the Synchronous Trace Analyzer

There are two possible reasons for not having any trace information:

- Tracing has been disabled in the test case properties.
- Tracing has been disabled on the corresponding service on the Bridge.

#### Solution: Enable Tracing in the Test Case Properties

The UML tab shows the following message:

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	Overview: Client - Service - Backend Interactions
I	The trace is disabled for this test case.
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- Check the test case properties and tick the checkbox Enable Trace. Check the other trace settings whether they apply to your needs.
- 2. Run the test case again.

## Solution: Enable Tracing on the Corresponding Service on the Bri dge

The UML tab shows the following message:

UML	
Overview: Client - Service - Backend Interactions	)
This test case has not been run yet with trace enabled.	[i]

- 1. Open a browser and switch to the administration interface of the corresponding **Bridge**. Check the xUML service preferences. Tick the checkbox **Tracing Enabled** and apply your changes.
- 2. Run the test case again.

# Missing Tracing Information Using the Asynchronous Trace Analyzer

You clicked **Show Available Traces** in the content pane of the asynchronous Trace Analyzer, but no available traces were displayed.

There are three possible reasons for not having any trace information:

- Tracing has not been activated on the asynchronous test definition.
- Tracing has been disabled on the corresponding service on the Bridge.
- The asynchronous trace has been triggered by a synchronous test case run, that collected the tracing information itself.

### Solution: Activate Tracing on the Asynchronous Test Definition

1. Select the asynchronous test definition and click **Read** to read the actual tracing status of the service.

The Overview window displays the following in the asynchronous section:



<ul> <li>Missing Tracing Information Using the Synchronous Trace Analyzer         <ul> <li>Solution: Enable Tracing in the Test Case</li> <li>Properties</li> <li>Solution: Enable Tracing on the Corresponding Service on the Bridge</li> </ul> </li> <li>Missing Tracing Information Using the Asynchronous Trace Analyzer         <ul> <li>Solution: Activate Tracing on the Asynchronous Test Definition</li> <li>Solution: Enable Tracing on the Corresponding Service on the Bridge</li> </ul> </li> </ul>	On this Page:	
<ul> <li>Missing Tracing Information Using the Synchronous Trace Analyzer         <ul> <li>Solution: Enable Tracing in the Test Case Properties</li> <li>Solution: Enable Tracing on the Corresponding Service on the Bridge</li> </ul> </li> <li>Missing Tracing Information Using the Asynchronous Trace Analyzer         <ul> <li>Solution: Activate Tracing on the Asynchronous Test Definition</li> <li>Solution: Enable Tracing on the Corresponding Service on the Bridge</li> </ul> </li> </ul>		
Information Using the Synchronous Trace Analyzer	<ul> <li>Missing Tracing</li> </ul>	
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Analyzer	Synchronous Tra	се
<ul> <li>Solution: Enable Tracing in the Test Case</li> <li>Properties</li> <li>Solution: Enable Tracing on the Corresponding Service on the Bridge</li> <li>Missing Tracing Information Using the Asynchronous Trace Analyzer</li> <li>Solution: Activate Tracing on the Asynchronous Test Definition</li> <li>Solution: Enable Tracing on the Corresponding Service on the Bridge</li> </ul>	Analyzer	
Tracing in the Test Case Properties • Solution: Enable Tracing on the Corresponding Service on the Bridge • Missing Tracing Information Using the Asynchronous Trace Analyzer • Solution: Activate Tracing on the Asynchronous Test Definition • Solution: Enable Tracing on the Corresponding Service on the Bridge	<ul> <li>Solution</li> </ul>	: Enable
Test Case Properties Solution: Enable Tracing on the Corresponding Service on the Bridge Missing Tracing Information Using the Asynchronous Trace Analyzer Solution: Activate Tracing on the Asynchronous Test Definition Solution: Enable Tracing on the Corresponding Service on the Bridge	Tracing	in the
Properties Solution: Enable Tracing on the Corresponding Service on the Bridge Missing Tracing Information Using the Asynchronous Trace Analyzer Solution: Activate Tracing on the Asynchronous Test Definition Solution: Enable Tracing on the Corresponding Service on the Bridge	Test Ca	se
<ul> <li>Solution: Enable Tracing on the Corresponding Service on the Bridge</li> <li>Missing Tracing Information Using the Asynchronous Trace Analyzer         <ul> <li>Solution: Activate Tracing on the Asynchronous Test Definition</li> <li>Solution: Enable Tracing on the Corresponding Service on the Bridge</li> </ul> </li> </ul>	Properti	es
Tracing on the Corresponding Service on the Bridge • Missing Tracing Information Using the Asynchronous Trace Analyzer • Solution: Activate Tracing on the Asynchronous Test Definition • Solution: Enable Tracing on the Corresponding Service on the Bridge	<ul> <li>Solution</li> </ul>	: Enable
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<ul> <li>Solution: Activate Tracing on the Asynchronous Test Definition</li> <li>Solution: Enable Tracing on the Corresponding Service on the Bridge</li> </ul>	Analyzer	
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 Solution: Disable Tracing on the Used Test Case

#### **Related Pages:**

 Modifying Test Case Properties

#### **Related Documentation:**

 Preferences of an xUML Service

#### Solution: Enable Tracing on the Corresponding Service on the Bri dge

The asynchronous Trace Analyzer shows trace as being active.

- 1. Open a browser and switch to the administration interface of the corresponding Bridge. Check
- the xUML service preferences. Tick the checkbox **Tracing Enabled**. 2. Repeat your tests.

#### Solution: Disable Tracing on the Used Test Case

- 1. Check the test case properties of the used test case of the corresponding WSDL and uncheck the checkbox **Enable Trace**.
- 2. Run the test case again.