

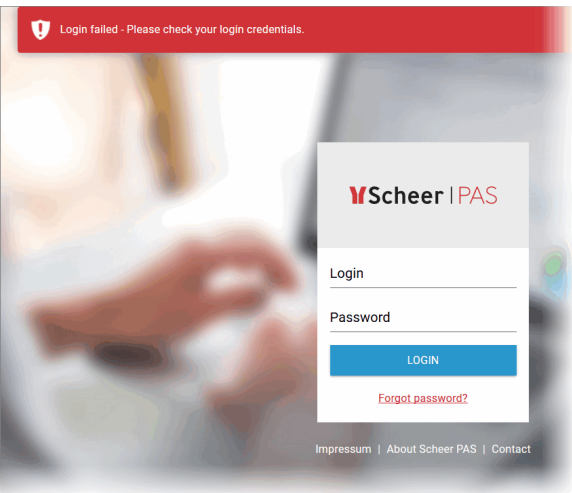
Troubleshooting BPaaS

Errors may occur during modeling or when running apps. To facilitate troubleshooting, **Scheer PAS BPaaS** displays appropriate error and notification messages. On the following pages we have compiled an overview of the possible information and error messages in BPaaS. Each page contains a searchable table.

Error handling is available for the following BPaaS tools:

- [Login Page](#)
- [Cockpit](#)
- [BPaaS Editor](#)
- [Responsive Forms during Execution](#)
- [Developer Information for Faulty Execution](#)

Notifications on the Login Page



The screenshot shows the Scheer PAS login interface. At the top, a red banner displays the message "Login failed - Please check your login credentials." Below this, the Scheer PAS logo is visible. The login form includes fields for "Login" and "Password", a "LOGIN" button, and a link for "Forgot password?". At the bottom of the page, there are links for "Impressum", "About Scheer PAS", and "Contact".

If errors occur when logging in to your BPaaS system, corresponding notifications are displayed in the page header.

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On this Page:

- [Notifications on the Login Page](#)
- [Notifications in the Cockpit](#)
- [Notifications in BPaaS Editor](#)
- [User Notification in a Form](#)
- [Developer Information for Faulty Execution](#)

Related Pages:

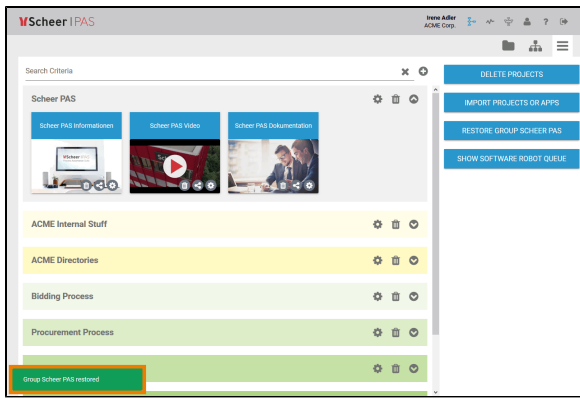
- [Error Handling Login Page](#)
- [Error Handling Cockpit](#)
- [Error Handling BPaaS Editor](#)
- [Error Handling App Execution](#)

Related Documentation:

- [BPaaS](#)
 - [Login](#)
 - [The Scheer PAS Cockpit](#)
 - [Working with BPaaS Editor](#)
 - [Modeling Processes](#)
 - [Executing Processes](#)

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Notifications in the Cockpit



When working in the cockpit, notifications and error messages are shown as toast message at the bottom of the window.

On page Error Handling Cockpit you will find a searchable overview of all cockpit messages.

Notifications in BPaaS Editor



All notifications that may occur in BPaaS Editor are compiled on page [Error Handling BPaaS Editor](#).

User Notification in a Form

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The following mandatory fields must be filled:

- First Name
- Personnel Number

Employee Datasheet

Last Name *

Julie

First Name *

Email Address

Department

Personnel Number *

Entry Date

Specific information on the causes of errors and recommendations for action for the user are displayed directly in the form.

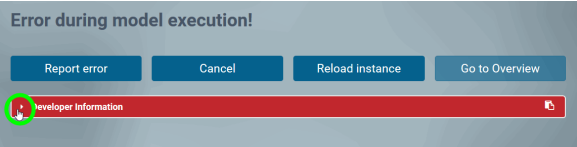
These user notifications appear if it is not possible to switch to the next process step.



Page Error Handling Approve execution summary and error messages

	Developer Information window.
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Developer Information for Faulty Execution

	The Error during model execution window is shown if errors occur during model execution. It displays technical errors, for example due to erroneous modeling. Helpful information for design users and developers is displayed in the Developer Information tab that the user can expand with a click.
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[Report error](#)
[Cancel](#)
[Reload instance](#)
[Go to Overview](#)

Cancel

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```
{
  "title": "UserBreakMessage",
  "type": "ERROR",
  "errorMessage": {
    "title": "Error sending email: \\Invalid login: 503 5.5.1 Error: authentication not enabled\"",
    "type": "ERROR",
    "content": "\\mail\\smtp\\[smtp://schae.acme.com/pas-doo/app/pasaa-execution  
/1930060-SMB-11ap-816d-7527dab354a3/cps4736375-3a28-43df-a1ff-4a1c1e2f04  
/3-commonsharehandle-11:109d5:11d707nurnthttp://schae.acme.com/pas-doo/app/pasaa-execution  
/193-commonsharehandle-11ap-816d-7527dab354a3/cps4736375-3a28-43df-a1ff-4a1c1e2f04  
/3-commonsharehandle-11:109d5:11d707nurnthttp://schae.acme.com/pas-doo/app/pasaa-execution
```

Using the four buttons, users have various options to react:

- **Report error:**
Press this button to inform your PAS design user or the PAS support about the error.
- **Cancel:**
Use this button to close the form and end the process at this point.
- **Reload instance:**
The current instance is reloaded. Use this option to exclude a technical error such as short-term connection problems etc.
- **Go to Overview:**
Use this button to switch to the overview to check whether the current instance is displayed there.



Page Error Handling Appendix
summarizes all error messages that may appear in forms and the develop

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