

Managing Error Groups

All errors can be added to one or more error groups for centralized downtime administration.

<div><div>Service Error List</div><div><div>Manage Error Groups</div><div>View Downtimes</div></div><div>Show 10 entries</div></div>	<p>Click button Manage Error Groups on the main screen to manage the error groups.</p>
<div><div>Error Group List</div><div><div>Create New Error Group</div><div>Back to Service Error List</div></div><div>Show 10 entries</div><div><div>Error Group</div><div>ExampleGroup</div><div>Showing 1 to 1 of 1 entries</div></div></div>	<p>Click the Create New Error Group button to create a new error group.</p>
<div><div>Error Group Details</div><div><div>Error Group Definition</div><div><div>Error Group Name</div><div>Delivery Error</div><div>Cancel</div><div>Create</div></div></div></div>	<p>In the pop-up window, enter a name for your new error group and click Create.</p>
<div><div>Error Group List</div><div><div>Create New Error Group</div><div>Back to Service Error List</div></div><div>Show 10 entries</div><div><div>Error Group</div><div>ExampleGroup</div><div>Delivery Errors</div><div>Showing 1 to 2 of 2 entries</div></div></div>	<p>The group is added to the error group list.</p> <p>For each group you can find the Details/Edit button.</p>

On this Page:

- [Error Group Downtimes](#)
 - [How to Set a Downtime](#)
 - [How to Change or Delete a Downtime](#)

Related Pages:

- [Monitoring xUML Services](#)
 - [Working With the xUML Service Monitor](#)
 - [Managing Error Definitions](#)
 - [Downtimes and Change Log](#)

Error Group Details

Error Group Definition

Error Group NameDelivery ErrorsCancelModifyDelete

The following errors are member of this error group

Show10▼ entries

Search

Service Name	Error Category	Error Code	Error Type
ACME_Delivery_Process	Internal	OPCALL	BPMN

Showing 1 to 1 of 1 entries

The following downtimes are defined for this error group

Search

Type	Date	Days	Time From	Time To	Offline Recipients
------	------	------	-----------	---------	--------------------

Showing 0 to 0 of 0 entries

Manage Downtime

Click button **Details/Edit** to inspect the details of an error group, like

- error group name
- the errors assigned to this error group
- the configured downtimes

Error Group Details

Error Group Definition

Error Group NameDelivery ErrorsCancelModifyDelete

The following errors are member of this error group

If you make changes in the **Error Group Details**:

- click **Modify** to save your changes,
- click **Cancel** to abort, or
- click **Delete** to delete the error group and all assignments to errors.

Error Group Downtimes

The downtime defines the service downtime during which occurring errors should not be notified. If you add a downtime to an error group, it is applied to all errors assigned to that group.

How to Set a Downtime

The following downtimes are defined for this error group

Search

Type	Date	Days	Time From	Time To	Offline Recipients
No data available in table					

Showing 0 to 0 of 0 entries

Manage Downtime

Use the **Manage Downtime** button to change the downtimes for that error group.

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Go to page Downtimes and Change Log for further details.

Downtime Specific List

Create New Entry

Close

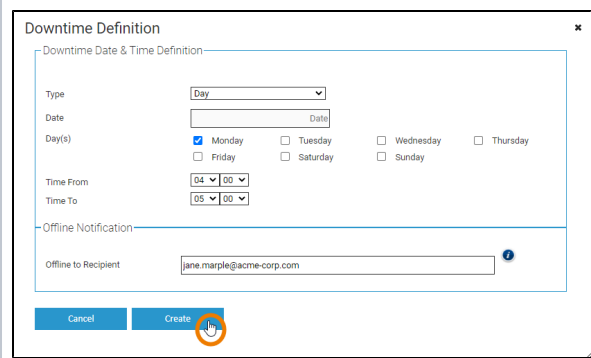
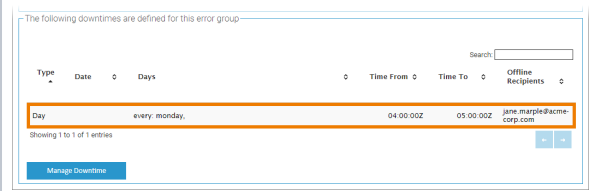
Search

Type	Date	Days	Time From	Time To	Offline Recipients
No data available in table					

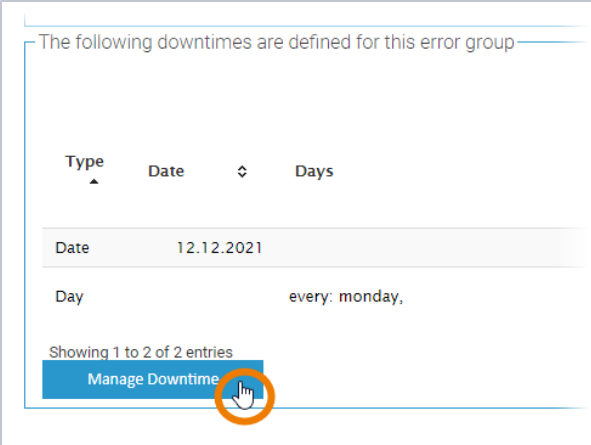
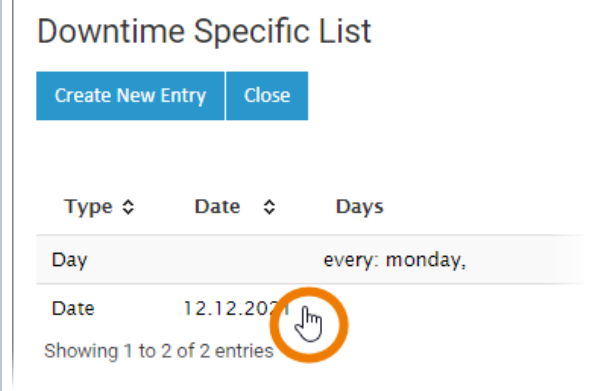
Showing 0 to 0 of 0 entries

The downtime specifics will open in a pop-up window.

Click **Create New Entry** to enter a new downtime.

	<p>Set the new downtime in the Downtime Definition pop-up.</p> <p>Downtimes can either be created for a certain date, or on a day pattern.</p>
	<p>The downtime is added to the error group details.</p>

How to Change or Delete a Downtime

	<p>Click Manage Downtime to open the downtime specifics.</p>
	<p>Double-click the downtime entry you want to change or delete.</p>

Downtime Definition

Downtime Date & Time Definition

Type

Date

Day(s)

Time From

Time To

Date

12.12.2021

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Sunday

00

00

01

00

Offline Notification

Offline to Recipient

Offline To Recipient

Cancel

Modify

Delete

The downtime definition of this entry will open.

- Change the settings and click **Modify** to save the changes.
- Click **Delete** if you do not want to use this downtime anymore.