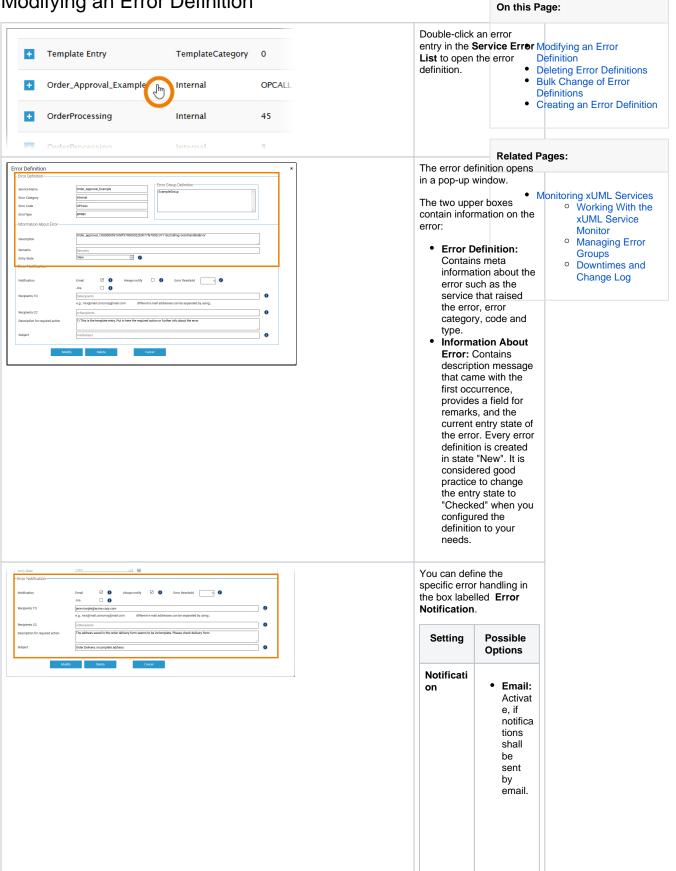
## **Managing Error Definitions**

### Modifying an Error Definition



e if you need custo m tions for for le the n of Jira Alway s e the send the tion each time the error old is d. If the is not ed, the once a day only.

• Jira: Activat notifica errors, examp creatio tickets.

> notify: Activat option to notifica thresh reache option activat notifica tion is sent

• Error thresh old: The thresh old define s, how many times the errors may occur until a notifica tion is sent. If Alway notify activat ed, the notifica tion is sent at every numbe r of occurr ences define d in the thresh old.

# Recipien ts TO

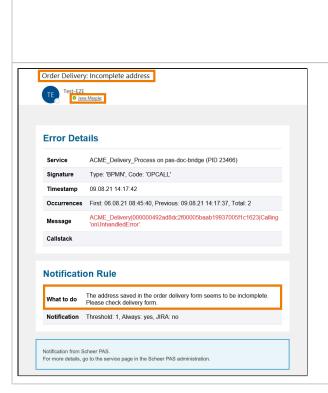
Enter the email addresses of the notification recipients in this field. Separate multiple addresses with semicolons.

### Recipien ts CC

If required, you can define additional email recipients in this field. Recipients CC is an optional field.

#### Descripti on for required action

Enter meaningful text that explains to the recipients of the notification what to do if this error occurs.

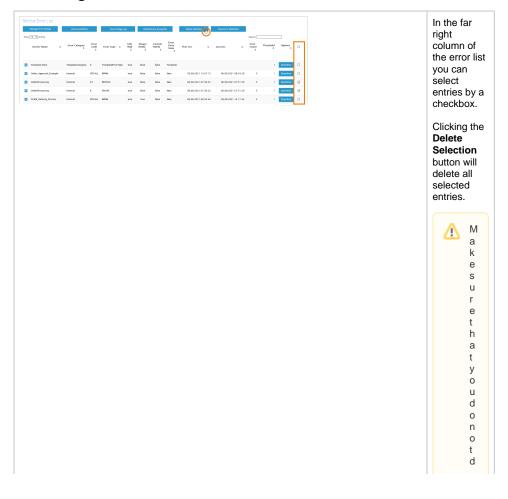


#### Subject

In this field you can enter a subject for the email notification.

If Email is set to true, the integration component automatically sends a notification mail to the configured recipients.

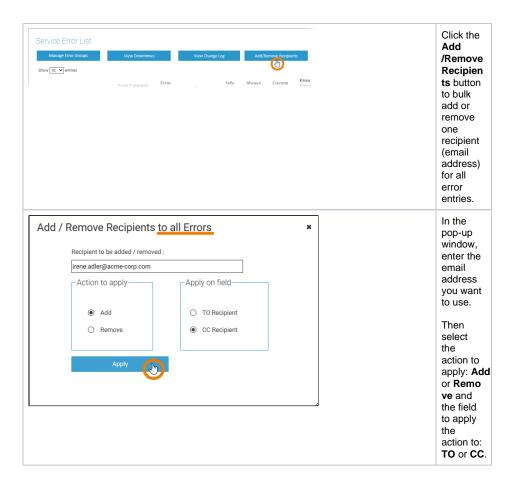
### **Deleting Error Definitions**





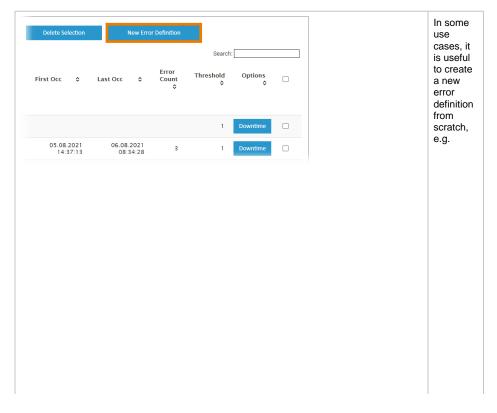


Bulk Change of Error Definitions



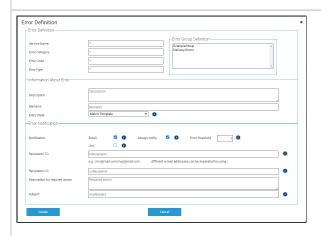
### Creating an Error Definition

In most cases, DevOps will wait until a new error appears in the list of service errors and then change its error definition. However, it is also possible to create a new error definition if an error has not yet occurred.



- to creat e a new Tem plate in case you acci dent delet ed the exist ing
- one.
   to creat e a **Mat** ch Tem plate that matc hes spec ific parts of the error sign atur e, e. g. the servi ce's nam е only.
- to creat e an error defin ition for an error that has not yet occu rred but is alrea dy kno wn to the servi се mod eler.

In the navigation bar of the xUML service monitor you can find the button Ne w Error Definition for this purpose.



The error definition opens in a pop-up window.

Unlike the error definition of an already existing error, the pop-up is now empty and can be filled according to your wishes.

The fields for Service Name, Er ror Category , Error Code and Error Type each contain an asterisk (\*) that serves as a placehold er for all possible contents.

• For the mast er temp late (entr У state "Te mpla te"), in case you acci dent ally delet ed it, leav e all defin ition field s as aster isk (\*). • For а matc hing temp late (entr state "Mat ch Tem plate "), defin е the parts of the error that you want to matc h, and leav е the rest as aster isk. E.g. if you want to creat e a matc h temp late for а servi

се, so that each new exce ption thro wn by a spec ific servi ce is notifi ed acco rding to this spec ific temp late, ente r the servi ce's nam е only.
• For an error defin ition (entr У state "Ne w" or "Che cked "), fill out all four field s acco rding to the error sign atur е (ask the mod eler what to ente here ).